



GILMOUR JUNIOR SCHOOL

Learning together - growing together

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Head teacher: Mr C J McDonald (B.Ed Hons. NPQH)

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SCHOOL UNIFORM – MY CLOTHING

Dear Parents

You may recall we changed our method of school uniform provision summertime last year to Tesco.

We have now been informed that My Clothing, who were the clothing supplier for Tesco are taking over the service completely from Tesco.

Prices will be the same, instead of ordering via Tesco website you will now use My Clothing website (www.myclothing.com) using the link for Gilmour Junior School.

You will find details of the supplier overleaf for your information. We regret, so early in our new method of ordering school uniform, we have this change. Hopefully, when using the new site, you will find the service and quality is the same.

Thank you for your continued support.

Yours sincerely

C McDonald
Headteacher

NB Terms and conditions attached.





www.myclothing.com

Warehouse; Old Heath Road, Wolverhampton, WV1 2BF

Admin; Richmond House, 5-8 Richmond Terrace, Otley Road, Guiseley, Leeds, LS20 8BP

E-mail: support@myclothing.com

My Clothing Limited is the UK's largest provider of school wear. With access to the finest school wear manufacturers, we produce branded uniform from a varied and large range of high-quality garments. We understand our customers and provide free samples ahead of production, to allow schools to set their standards and deliver consistency and this is further demonstrated by us using the same schools' administration team you have been used to and working with through the UES programme.

My Clothing Limited is becoming well known for its fast and efficient delivery and is constantly looking to find new, innovative ways to expand our offering in order for schools and parents to have a convenient one stop shop. We pride ourselves on delivering the best easy to order service at affordable prices.

Our promise;

- Dedicated customer service team
- Same school's administration team from the Tesco UES programme.
- Prices matched to old UES service - Prices – refer to the attachment from Tesco email re. My Clothing price list. 'As you can see from this list, MC are currently matching Tesco prices'
- Delivery proposition – MC are currently matching Tesco delivery prices and timescale
- Donation scheme – MC will continue the 5% school donations scheme at least in their first year of operation. You can read more about the MC donations scheme in the registration agreement
- Extensive size and colour choices
- Embroidered in the UK

Terms and conditions 'My Clothing'

Terms and Conditions

As a My Clothing customer and using this Website you acknowledge that you have read and you agree to these Terms and Conditions.

We reserve the right to change the contents of this Website, including these Terms and Conditions at any time without notice by posting such changes on the Website. We would advise all users of this Website to familiarise themselves with the Terms and Conditions regularly to ensure that they are aware of any changes. Use of the Website after a change has been posted will signify the users acceptance of the modified Terms and Conditions.

Purchasing from our website

The following Terms and Conditions apply to how we supply any school uniform displayed for sale on our Website which you purchase through our Website. Nothing in these Terms and Conditions affects your statutory rights.

Orders

All orders placed with My Clothing are made to order as we carry plain stocks and then embroider or print the embellishments as required.

The prices for school uniform at the checkout stage are inclusive of VAT. Delivery is £3 inc. VAT on all school uniform orders.

In the event that a school uniform product is listed at an incorrect price due to a typographical error, we will notify you of the correct price and we will give you the choice of either purchasing the school uniform product at the correct price or cancelling your school uniform order. If you confirm you want the product at the corrected price, we will continue the production of your order. If payment has been charged for the purchase and you cancel your order we will, on return of the Goods, issue a refund.

Payment

We accept payment by Credit Card, Debit Card and Paypal.

You can be completely assured that nothing we pass to our payment service provider can be examined, used or modified by any third parties attempting to gain access to sensitive information.

Delivery

All orders received are made to order as we carry plain stocks and then embroider or print the school logo as required. We aim to deliver all orders within our SLA however during the months of June, July, August and September orders can take a little longer. We do our best to get your school uniform to you as soon as possible and as a result some orders may arrive earlier.

School uniform items supplied are subject to availability of stocks at the date of your order. If you are ordering more than one item, your school uniform may be sent to you in instalments if certain items are out of stock. In no event shall we be liable for any damages or penalty for any delay in delivery.

Cancelling your order

If you wish to cancel your order after the processing/ production stage, you will need to wait until you receive your school uniform order and then follow our Returns procedure. On cancellation, for whatever reason, you must return to us the Goods we have delivered to you in the condition that you received them in.

Complaints Procedure

In the event that we fail to meet our high standards of customer service please do not hesitate to contact us by email at support@myclothing.com and by phone at 08000699949.

We will do our very best to deal with your complaint as soon as possible and make every effort to reach a satisfactory conclusion on your behalf in order to retain your valued custom.

Security

We use World Pay and Paypal as our payment service providers (PSP). Literally thousands of businesses outsource their transaction security to them. It is our top priority to ensure that our customers' transaction data is kept secure at all times.

Privacy Policy

We take the privacy of our users seriously. Our privacy policy governs the way in which we process any personal information that you provide to us. If we decide to change our privacy policy for the Website, we will post those changes here so that you will always know what information we gather, how we might use that information and whether we will disclose it to anyone. You can access our home page and browse our site without disclosing your personal data.

Data Processing

Personal information will only be collected with your consent. Your personal information (which includes your name, address and any other details you provide to us which identify you as an individual) will be processed by us.

We will use your information for the purpose of administering our relationship with you, such as: fulfilling orders placed by you; email/telephone numbers supplied to courier company to ensure a timely delivery; processing any other transactions authorised by you; informing you of special offers; undertaking product or customer research/development and providing other marketing information to you which we think you may find of interest.

Entire Agreement

These Terms and Conditions represent the entire understanding relating to the use of the Website and supersede all other statements, representations or warranties (whether written, made by email or oral) made by MyClothing. Nothing in these Terms and Conditions shall affect the liability of either party in respect of any misrepresentation, warranty or condition that it makes fraudulently. Any rights not expressly granted in these Terms and Conditions are reserved by MyClothing.